



CAILC News Bulletin

CANADIAN ASSOCIATION OF INDEPENDENT LIVING CENTRES

Information sharing, national initiatives, federal policies, and political decisions affecting the Independence of Canadians with Disabilities and their Independent Living Resource Centres

SPRING 2004 ISSUE

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THE INDEPENDENT LIVING BUSINESS CASE: "A Strategic Investment into the Human and Economic Potential of Canadians with Disabilities".



.....a document that simply makes good sense!

Traci Walters, National Director

CAILC's Board of Directors met in April in Calgary, Alberta for its annual spring face-to-face meeting. Unknown to the CAILC folks was the fact that the Sheraton Hotel, where we were meeting, was deep into western conference hockey mania. The Vancouver Canucks and the Calgary Flames were squaring off in the west while the Toronto and Ottawa hockey teams were battling it out for the series in the east. To top off the fleury of energy all around us, the Canucks were actually staying in the same hotel! In fact, Vince Miele, our BC rep on the CAILC board chatted up the owner of the Vancouver Canucks and ended up with two free tickets in one of the corporate boxes and he chose Dave Shannon, our new board member as his guest for the game!!!

that everyone came to Calgary focused on the work at hand, and work they did! The board and staff present spent a considerable amount of their time and energy working on the CAILC Business Case.



"Hats off" from the CAILC Board at the Board Meeting in Calgary, Alberta in April 2004

Our writer, Dave Newman, traveled to the meeting with us and we submitted an up-to-date draft business case that the Ad Hoc Business Case Committee had recently submitted to the Board of Directors. Our Business Case will serve as our blue print for the future and all members of the Board

worked tirelessly planning activities for the next five years and making challenging decisions.

The development of the business case was an amazing process in itself that is definitely worth noting. The dialogue challenged us to examine who we are as an organization of ILRCs, to reflect on our accomplishments, and to identify how we can grow.

What served as a solid basis for our discussions were the tabulated results of the data collection that Centres did.

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www.cailc.ca



Building on the energy of true Canadian hockey fans, the Board dialogue and business case discussions were dynamic. In addition, there were plenty of Ottawa Senator and Toronto Maple Leaf fans around the Board table so it was definitely a situation of east meets west coming together to work!

We currently have a strong and committed Board in place and I must say

... a document that simply makes good sense! (continued from page 1)

This process produced some fascinating information. For example, as a network, we employ over 240 people, 159 of which are persons who identify themselves as having a disability. Through our network, there are 2,085 full-time and part-time attendants who are working directly for individuals. Also, we are fortunate enough to have almost 1,400 volunteers who are the life blood to our Network's work. We also discovered that collectively we generate \$35M into the economy directly through our ILRC operations and direct funding to individuals for attendant services. Further, we remit approximately \$5M to the Federal Government through payroll deductions.

We also support approximately 200,000 people annually to access employment, disability related supports, transportation, housing, peer support, skills development and much more but most importantly ILRCs, create an environment in which people can exercise their rights to full citizenship. We now have a richer understanding of the significant extent of our impact in communities and across our country. More importantly the impact on the quality of lives of many persons with disabilities is more profound.

We have called the document "**The Independent Living Business Case; A Strategic Investment into the Human and Economic Potential of Canadians with Disabilities**" Shortly ILRCs will receive bound copies of the document, including an executive summary.

I would like to thank the many people who made this Business Case possible. First, Dave Newman, of Newman Communications our writer/consultant extraordinaire, a very patient and dedicated individual who went above and beyond the call of duty! Secondly, I would like to thank our Ad Hoc Business Case Committee members: James Sullivan (Richmond), Wendy Savoy (Thunder Bay), Katie Paialunga (Ottawa), Sandra Carpenter (Toronto), Rick Goodfellow (Whitehorse), John Young (Winnipeg), and Mike Murphy (Kingston). Michael Horne, Gilbert Brunette, and Irene Lind for their service, IT, and financial expertise. Ryan Smith and Fraser Valentine were our technical support team from the Office for Disability Issues and George Grujic the Director of the Social Development Partnership Program for making this happen and providing ongoing support and encouragement. I would also like to thank the CAILC Board for their ongoing feedback and support and most importantly I thank the Independent Living Resource Centres for their guidance, information, patience and all the amazing work that they do in their local communities which is what makes the business case an amazing read! The participatory model used to develop this document was based on team work, shared experiences, peer support, passion and dedication is definitely worth repeating!

NAVIGATING THE WATERS UPDATE 2003-2004

Navigating the Waters (NTW) had a very successful year. In the 22 Centres where it is delivered, preliminary results show that our national employment initiative supported 954 men and women with disabilities on their employment journeys. Of these, 266 participants became employed, including 24 consumers who became self-employed. More than 250 more consumers became volunteers or upgraded their skills and a further 217 people with disabilities began the journey toward employment. As has been the case since it began in 1997, Career Development Facilitators who work on NTW assisted people with a wide variety of disabilities of all ages, with both youth and older job seekers represented. With these results, 27.8% of participants gained employment and we surpassed the goals set by our funder, the Opportunities Fund (OF).

Navigating the Waters has proved to be a valuable resource to thousands of persons with disabilities across Canada. The dedication and commitment of Career Development Facilitators has played a crucial role in the success of this initiative, and on behalf of them, we would also like to thank the many community organizations, consumers and Members of Parliament who wrote letters of support for our latest proposal for renewal of funding.

(continued page 3)

LITERACY FOR INDEPENDENT LIVING UPDATE

Over the past few months, the Literacy for Independent Living (LIL) project has been coming along smoothly. A great deal of time has been spent on keeping the website resources up to date. The most recent website addition is the annotated bibliography of print documents. You can access this bibliography by visiting <http://www.nald.ca/lil/english/litinfo/print.htm>. A database is being created and it will eventually be filled out by literacy practitioners to show how they can accommodate learners with a wide variety of disabilities. The LIL project is working in partnership with Bow Valley College and the Neil Squire Foundation with the Literacy and Disability Study. Another project which LIL is working on is the Literacy and Disability Symposium which will take place during CAILC's AGM of 2004. There will be a LIL presence at the Staying the Course Literacy and Health in the First Decade conference which takes place in October 2004. Feel free to visit <http://www.nald.ca/lil/english/english.htm> for future updates.

*Navigating the Waters Update 2003-2004
(continued from page 2)*

However, despite the well-documented success of the project, the Opportunities Fund chose not to renew our funding for another year. Fortunately, we did receive a short-term renewal of our contract for five months to run NTW until the end of August 2004 as a transition to wind down the program.

With this really disappointing news, CAILC is working with Opportunities Fund staff and the Office for Disability Issues to seek alternate funding. Traci Walters, CAILC National Director and Paul-Claude Bérubé, CAILC National Chairperson have also met with senior staff in the Office of the Minister, Lisa Frulla to convey our concern over the cancellation of NTW. We will keep Centres updated on our progress. If you have any comments that you would like to make on your experiences with Navigating the Waters, contact your local ILRC or CAILC.

Susan Forster

National Project Manager

CAILC MARKETING CAMPAIGN 2004/2005

CAILC's Marketing Committee took advantage of the opportunity to meet prior to the Board of Directors meeting in Calgary to plan for our Marketing Campaign for this year. We have been informed by Disabled Persons International that the theme of "poverty awareness" has been put forward to the United Nations as the December 3rd theme. We will be building on this theme as we recognize IL on this day.

Poverty is both a cause and a consequence of disability and the United Nation's International Day of Disabled Persons will provide us with an opportunity to highlight this important message locally, nationally and internationally. We are considering a "Did You Know Series" of fact sheets for weekly release during the month of November to lead up to December 3rd. These fact sheets will include the statistics and information concerning the lack of income and disability supports, attendant services, accessible housing, funding for assistive devices and so on. We will augment the messaging with solutions for these issues. Examples include direct funding enables more individuals to have access to attendant services based on its cost-effectiveness, individual control is associated with better services and supports, and an IL model of services are more effective for consumers.

Partnerships with local and national anti-poverty groups will be encouraged for our campaign and this strategy will help us to build strong coalitions with this sector. We are confident that we can work effectively with these groups and that they will be supportive of our disability themed messages. ILRC volunteers and staff can begin to think about partnerships at local events that will help get our message out to people beyond the disability community.

I would also like to announce that a partnership has been developed with the Weather Channel/Network for the development and airing of a national Public Service Announcements during the month of November. They have graciously offered to make a PSA for CAILC and we are extremely grateful for this corporate contribution. We have two people to thank for making this partnership a reality - Valerie Morrisette, from the Weather Channel and Sandy Doczi from the Kitchener-Waterloo ILC who happens to be Valerie's sister and who put the idea forward to us.

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ILC OF WATERLOO REGION'S STAFF RETREAT: Time to share, reflect and move forward with Innovation and Support

Forward thinking, animated and reflective appropriately describes the retreat for the community support services staff of the ILC serving the communities in the Kitchener-Waterloo Region.

Organized as the 2003/04 fiscal year wrapped up, the two day, one night event held just outside the city Centre of Kitchener at a modest but picturesque camp retreat grounds enabled staff to talk about values, challenges and new ideas for the delivery of programs and supports to people with disabilities.

It was a great pleasure to be able to particulate with such an interesting, skillful and fun group of people who were working to add innovations to their core program activities. The model they used made for a well organized and productive event.

Although there are times when an outside facilitator is helpful there is something to be said for a team approach of peers working together to generate solutions. This is the model they adopted. Indeed, the agenda enabled everyone to participate and individuals took the lead as needed. Despite rain and mud the off site location ensured participants had a break from phones and email.

The morning began with a newly developed Power Point presentation dealing with the Centre's vision and an overview of principles and values and how they were reflected in community programs that the Centre operates. This enabled staff to identify a few bugs to be worked out in the presentations, comment on the content and remain informed about what was being presented in the community by staff and volunteers. It also served as an effective way to frame the discussion for the entire session.

Brainstorming about various core program delivery models and approaches followed. This created a platform for people to challenge existing ways that programming occurs and to put on the table where challenges and opportunities exist for improvements. Given the complexity and variety of support programs the Centre offers the discussion was multi-faceted to say the least.

Due to the complexities of the programming at the Centre, there are a lot of external stakeholders placing demands on the staff to meet quite significant data collection and reporting criteria. Some useful dialogue followed to make this process more effective.

Each staff member who participated was then given a chance to discuss daily challenges, trends and successes that had been noted-the kind of conversations that nobody has time to engage in from week to week at the Centre but everyone welcomes.

Great home cooked meals and winding paths for evening strolls enabled conversations and good times to continue into the evening for those who spent the night in the lodge.

The next day, after a relaxing evening, staff were ready to participate in further brainstorming in light of the program development ideas that were generated. This led into a discussion about fundraising and how events could come to fruition which were in-line with the Centre's values and that were manageable and effective.

Lessons can be learned from the model that was followed for this event. Engaging participants in a collaborative process, creating an atmosphere conducive to comfort and support and encouraging the free flow of ideas and opinions are definitely components that help to create an effective retreat.

Best wishes to the team at the Centre as it plans for an exciting new location and effective progressive programs and supports for consumers in its community.

By Michael Horne, Director of Services and Development

NEW PUBLICATIONS: Global Snapshot of Independent Living (IL): 2003

This volume provides a global snapshot of the state of the art of independent living, as well as a progress report since the International Summit on Independent Living held in Washington, D.C. in 1999.

Varied terminology is used in different countries and languages to express the essence of IL: The statement of consensus of the 1999 Summit, known as the Washington Declaration, acknowledged these terminological preferences in its citation of the basic principles of IL as: "human rights, self-determination, self-help, peer support, empowerment, community inclusion, cross-disability inclusion, risk-taking and integration."

Papers selected for this volume range from historical perspectives of the IL movement in North America, to an overview IL centers in Latin America, Asia, Europe, etc. It also includes an international timeline of landmark events in development of the independent living movement the world over.

For this volume, we have attempted to separate the two concepts ("Independent living" and "disability rights"), while acknowledging that their development is often in tandem.

Additionally, we have searched out papers that reflect Adolf Ratzka's definition of independent living (www.independentliving.org): "Independent living is a philosophy and a movement of people with disabilities working for self-determination, equalization of opportunities and self respect."

Copies of this volume are available in print and alternative formats for \$20 USD from:

The World Institute on Disability, 510 16th Street Oakland, California 94612 USA Phone (510) 763 4100; fax (510) 763 4109 email Jennifer@wid.org

CAILC WEBSITE HAS A NEW HOME

The CAILC web site (www.cailc.ca) is now being hosted by the National Adult Literacy Database (NALD) in New Brunswick, that organization is also hosting the CAILC-Literacy for Independent Living (LIL) site.

One of the reasons for the move was the expertise of the NALD group in preparing data for acceptance by the World Wide Web Consortium (W3C). CAILC is planning several enhancements to its web site, in the months and years to come, and wants to ensure that its site will be accessible to everyone regardless of disability.

The move was initiated and completed within the month of March 2004. I will be receiving training from NALD personnel, in order to keep the CAILC site up to date.

Remember to send any updates, new information on projects, programs, new publications or any other IL material that will be useful to people within the IL Network and the public.

If you have, any comments or suggestions regarding the CAILC web site do not hesitate to contact me at liaison@cailc.ca or 613.563.2581 ext. 11

By Gilbert Brunette

CAILC Marketing Campaign (Continued from page 3)

Another exciting news item is that we are working in collaboration with the National Film Board on a possible documentary on the IL Movement in Canada. Our Dec. 3rd, 2003 partnership with the NFB has led to discussions and brainstorming on the possibility of a feature documentary for IL and further discussions are taking place in Toronto over the next few months.

We believe that we are heading into another exciting year for our Marketing Committee and we would appreciate any feedback from the ILRCs on our directions to date. Please send any comments to Traci at traci@cailc.ca. We look forward to hearing from you soon.

WEB LINKS

Womenspace

This site looks at the changes, effects and implications of Information and Communication Technologies (ICTs) for women and women's equality issues. Here you'll find research papers, a look at the implications of e-government, the effect of international work, and a toolkit for public policy.

http://www.womenspace.ca/resources_en.html

Canadian Transportation Agency - This is the link to the Canadian Transportation Agency – Accessible Transportation - Complaint Form

http://www.cts-otc.gc.ca/access/form/complaint-form_e.html

Voluntary Sector Forum (VSF) Announcements - The VSF is pleased to announce the publication of its fifth newsletter now available for viewing and for download (in PDF or HTML format) at:

<http://www.voluntary-sector.ca/eng/newsletters/index.cfm>

This edition of Forum Info features information on the recent political changes and their implications for the whole voluntary sector. Also in this issue of Forum Info - updates on the Forum's work on Advocacy, Liability/Risk Management and Financing issues, and some tips on how you can promote the Accord and Codes of Good Practice in your community...and much more!

ON THE MOVE: Three new Executive Directors



Maureen O'Neill, NIAGARA CENTRE

Maureen began working at the Niagara Centre for Independent Living in 2000 as the Individual Disability Support/Advocacy Consultant and in the past year assumed the role of Core Program Manager. She was hired as Executive Director in April 2004.

Born and raised in Niagara, she left the area to go to the University of Toronto and then the Ph.D. program in Clinical Psychology at McGill in Montreal.

She worked in the field of Children's Mental Health in research and clinical settings for over 15 years. In the early 90's, her career was derailed when she came down, out of the blue, with Chronic Fatigue Syndrome (CFS). The road back to reasonable health and employment was a long one, but one that led her to an intrinsic appreciation of the IL philosophy and profound commitment to social justice.

She enjoys living in St. Catharines with her husband Michael, a writer. Outside of NCIL, she is committed to gardening, never paying retail and the promotion of community currencies, such as LETS Niagara.

Rachelle Chiasson-Taylor, MONTREAL CENTRE



Rachelle is mother of four children, and an internationally-known harpsichordist and musician. She holds a Doctorate in Early Music Performance from McGill University. She is bi-cultural and bilingual (French/English) and converses in Spanish. She also works part-time as historian-archivist for Library and Archives Canada. A paraplegic since 1984, Rachelle brings to the MM-ILRC her personal experience of independent living and her conceptual and organizational skills in the areas of culture, research and teaching, writing and translation, and disability advocacy.

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THE TOP 11 THINGS PEOPLE SHOULD KNOW ABOUT DISABILITY

1. It's a lifestyle, not a diagnosis. Instead of looking at disability as a medical condition, look at it as a social movement, a lifestyle, a diversity element.
2. Anyone can join. Remember that you can become a member of the disability community in an instant. If you do, your life will change, not necessarily for the worse.
3. No fear. The fact that you could sustain a disability may make you fear disability. Face up to your fears and realize that the most horrifying aspect of having a disability is the way society will treat you because of fear. Dealing with the physical loss is much easier than the social stigma.
4. If you are in, you're in. Realize the term, "disability," covers a wide range of conditions. People who have a "minor" disability are still a part of a larger community.
5. Still human. Disability does not change basic human needs and desires.
6. Disability politics are for all; not "us versus them." Politically think of disability in terms of the whole society. The civil rights protections for people with disabilities take into account people who sustain disabilities among all of us.
7. Quality of life efforts are as important as cure efforts. Our society places too much emphasis on curing disabilities and not enough emphasis on improving the quality of living with a disability.
8. We are invisible in the media mirror. The mainstream media fears disability and is only slowly representing our community in frequency and appropriateness of coverage and depiction. We have no reflection in the media mirror.
9. Can we come over? Not being able to visit people in their homes is one of the most damaging aspects of living life from a wheelchair. If you have a friend in a wheelchair and don't have a way for them to enter your home, such as a \$5 piece of plywood from Home Depot, what is your level of commitment to the friendship? People who build new homes without planning to have a no-step entrance are perpetuating the problem..
10. Free our people! Why does our government pay more money to put people with disabilities in nursing homes, off the streets, out of sight, out of mind, instead of affording them the opportunity of living in the community? Our government could be paying less money to hire personal assistant services at home.
11. "Not so fast, doctor." There is a documented trend of haste in deciding when a person with a disability is allowed to die, encouraged to die, or outright murdered.

BY GREG SMITH



On the Move (Continued from page 6)

Émilie Haché—SHIPPIGAN CENTRE

Émilie, who is a member of the University of Moncton in Shippagan Alumni Association, worked as a secretary for many years in various provincial ministries and was executive assistant to a federal minister for eight years. She acquired experience with the ISO 9001 quality standard and worked on major activities such as Elections Canada preparations and the Acadian Peninsula Employment Fair.

She also worked on implementing the CIAF (*Centre international d'apprentissage du français*) at the University of Moncton in Shippagan. Thanks to her training and her involvement in the Acadian Peninsula, Émilie has had access to a range of interesting labour market experiences.

AWARDS

The Debbie Prim Memorial Garden the 2003 winner of Allan Simpson Award for Programming

The Debbie Prim Memorial Garden at the St. John's ILRC has been awarded the 2003 Allan Simpson Award for Programming. It celebrates the life and community contributions of Debbie Prim.

Debbie was a strong advocate for the rights of people who have disabilities, a founding member of the ILRC and a dear friend to the community at large. After five years of fund raising, a back hoe was brought in for spring 2003 and under the guidance of the volunteer head gardener Hubert Pikinson, the garden took shape. Present to celebrate were members of the Prim family and the Minister responsible for Work Services.

In just a week the walkways were designed and the new flower beds planted. Forty ILRC members gathered to celebrate and to enjoy dedicating the garden to the memory of Debbie. The garden is accessible to all. There is a wheelchair swing, and boardwalks constructed of different materials. Touch, smell, sight, sounds and motion are challenged. There are areas of low scent and boulders at different heights for leaning on. Rustling leaves and trickling water abound while vibrant colors of flowers and vegetables are treats to the eye.



The garden is integral to the ILRC. It is open to ILRC members, visiting groups and neighbors. It will be promoted to the public, horticultural societies, city planners, landscape architects and to members of the public at large.

The garden has been planned as a tool of inclusion. It will be cared for by volunteers, staff and neighbors. The garden will be maintained and further developed with donations and short term employment projects. The garden will be a place to be challenged, empowered and valued. It will be the first and last thing visitors to the ILRC see. Its gifts will be individual and long lasting and they will be a living tribute and reminder of the contributions Debbie made to her community.

Consumer of Excellence Award goes to Michael Huck

Michael Huck of the Regina Independent ILC has been chosen for the Consumer Award of Excellence of 2003. He has been involved in the disability community for more than three decades and was a key individual in the forming of the Regina ILC where he is presently active as a member and as a volunteer. Recently Michael participated as a consumer representative to test CAILC's Accreditation Process and he made valuable contributions to this research work.

Mary Reid, a participant on the Social Policy Working Group of CCD says of Michael: "His quiet and powerful guidance has been ever present throughout his leadership on numerous national issues, including employment equity, VRDP/EAPD, and access to disability related supports".

John Coflin of the Regina and District Association for Community Living speaks warmly of the time when Michael joined the coalition of community groups in Regina to fight for individualized funding in Saskatchewan. He considers Michael the head and the heart of the group that lobbied the government for two decades. A milestone was reached in the spring of 2002 when the Government of Saskatchewan recognized the rightness of individualized funding and implemented the program for Home Care Services across the province. Not only does Michael take on the right cause, he also wins.

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Consumer of Excellence Award goes to Michael Huck (Continued from page 8)

Michael's leadership, wisdom and contribution to community are second to none. Actively involved with CCD, he was instrumental in forming a grass roots consumer group called IDEA (Individuals with Disabilities Equity Alliance). Family and friends is the cornerstone of Michael's life. An avid football and baseball fan, Michael has recently ventured out on the waters of Regina with the Wind on my Wings sailing club.

Michael's home is beautifully decorated with the artwork he has collected throughout the years and his garden is filled with many flowers and plants that he tends to with the patience and caring that he offers to the people around him. Daryl Stubel of the Saskatchewan Office of Disability Issues speaks enthusiastically of Michael's contribution to the Saskatchewan Council on Disability Issues which provides advice to the Minister responsible for Disability Issues for the Province of Saskatchewan.

Laurie Beachell of CCD speaks movingly of Michael's thirty year involvement in the disability rights movement. As a founding member of CCD in the early 70's he was chairperson and was a strong supporter of CCD's Social Policy Working Group and Saskatchewan Voice's representative to the National Council of Representatives. Expert in Labour Market issues, Michael assisted CCD in undertaking a major evaluation of how Canada Employment Centres were meeting the needs of persons with disabilities. Michael has chaired the disability community's reference group that supported the community's representation on the Canadian Labour Force Development Board which prepared a number of research papers that examined the participation of people with disabilities in the labour force.

Michael has worked tirelessly to bring the consumer message to the fore, to displace the medical model with that of Independent Living. CAILC is very pleased the Consumer of Excellence Award for 2003 is given to Michael for his long and distinguished commitment to disability issues. He has lived and breathed the IL model in all of his activities and it delights CAILC to be giving him this award for his many many activities for the rights of all persons with disabilities.

CRIME PREVENTION UPDATE

Soon you will be able to check out, on the CAILC web site under National Projects—Crime Prevention updates on this project, highlighting ILRC crime prevention initiatives from across the country and other projects for crime prevention and persons with disabilities.

CAILC is now planning *A National Conference on Independent Living and Crime Prevention* that we are holding in conjunction with the Ottawa Police Services in April of 2005. Soon you will be receiving information on the conference and we will be sending out a call for abstracts and presenters.

The conference is geared towards building greater partnerships between Independent Living Resource Centres, other disability organizations, front line workers, first time responders, senior organizations, provincial and municipal police service organizations, policy makers and all others working in the areas of crime, crime prevention and/or persons with disabilities. If you are interested in being on our conference mailing list contact Esther Roberts at crimeprevention@cailc.ca. Also include any information that you may have concerning programs, initiatives, policies or ideas that we can include on our website.

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Crime Prevention Update Continued from page 9

Esther has been visiting the Independent Living Resource Centres across the country collecting information on what they have done or are doing in their communities with regards to crime prevention. The volunteers and consumers we met were all there to talk to us and express their concerns about their safety and what is going on or not going on in their communities with regard to crime prevention.

CAILC, Thunder Bay, Calgary, Ottawa, the North Saskatchewan Centre, and others have already developed programs to make people feel safer in their communities. Victoria is working on a community project to bring other organizations and individuals together to make the city safer for all people. Cowichan Valley is working on a project for seniors with disabilities. Read about these projects, and others, over the next few months on the crime prevention web page.

By Esther Roberts

CORRECTION

In the last CAILC Bulletin, it was printed that the Halifax ILC hosted a December 3rd event, it was Calgary that held their reception at the La Joie de Vivre and shared some Untold Stories. Halifax ILRC held their Christmas gala on that day and a special video by Terry Kelly, a musical artist from Nova Scotia was shown featuring a song written and produced by Terry.

CAILC STAFF

Traci Walters, National Director, traci@cailc.ca

Michael Horne, Director Services/Development, michael@cailc.ca

Irene Lind, Financial Officer, finance@cailc.ca

Susan Forster, National Project Manager, projects@cailc.ca

Gilbert Brunette, Office Liaison, liaison@cailc.ca

Mary Jane Clinkard, Literacy Co-ordinator, literacy@cailc.ca

Esther Roberts, Crimes Prevention Co-ordinator, crimeprevention@cailc.ca

MEET THE BOARD!

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**Indicates Provincial Delegate

Thanks to the Department of Social Development (DSD)

We would like to thank DSD for making this newsletter possible through their ongoing financial support to CAILC and our member Centres. Without them, this type of citizenship engagement would not be possible.

Opinions expressed are those of the contributors and do not necessarily reflect the views of the Canadian Association of Independent Living Centres (CAILC)

CANADIAN ASSOCIATION OF INDEPENDENT LIVING CENTRES

170 Laurier Avenue West, Suite 1104 Ottawa, ON K1P 5V5

Tel: (613) 563-2581 Fax: (613) 563-3861 TTY: (613) 563-4215 Email: info@cailc.ca www.cailc.ca

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